

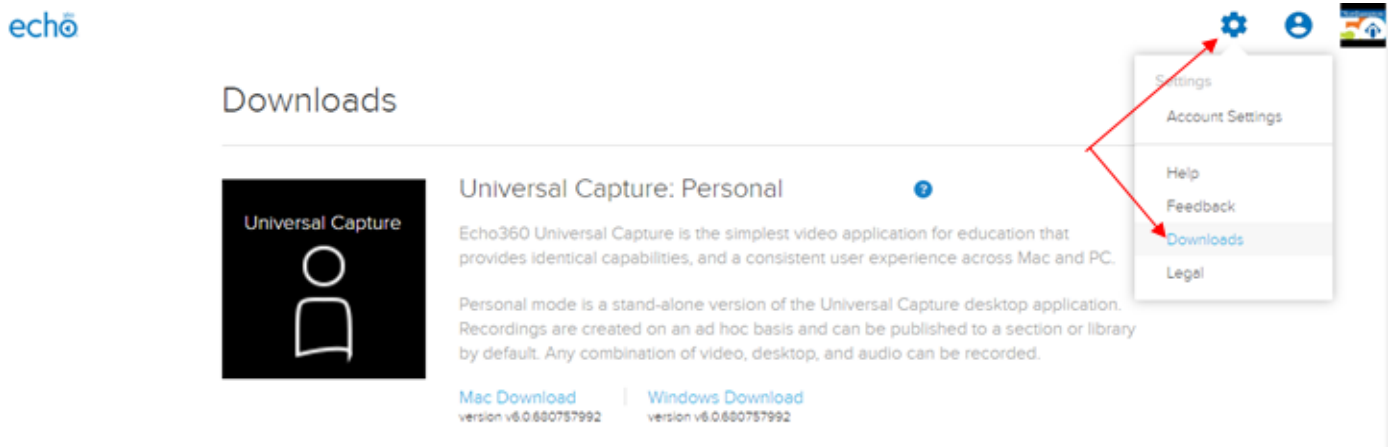
# Installing UCAP for Windows/Mac

Note: Please contact [helpdesk@northampton.edu](mailto:helpdesk@northampton.edu) to request Echo360 installation on your NCC computer.

## Download the Installer

Be sure you are running Windows 10 (64-bit) or macOS10.12+ before installing.

1. Log into Echo360.org.
2. Click the **Settings** menu to open it and select **Downloads**, as shown in the below figure.
3. Click the **Download** link for your OS from the Universal Capture: **Personal** section of the Downloads page, shown below. Save the file to your computer.



## Install the Program

The Universal Capture Download link downloads a .msi or .dmg file for installing UCAP. Use the steps below to install Universal Capture from the installer file saved to your computer.

For UCAP System Requirements go to : <https://admin.echo360.com/hc/en-us/articles/360035035332-Universal-Capture-Specifications>

### To install Universal Capture on Windows/Mac

1. Locate the downloaded UniversalCapturePersonal.msi (or .dmg) file. It should be located in the Downloads folder or the location specified by the web browser used.
2. Launch the installer file. If a warning message appears, click **Open**.
3. Once the installer is launched, follow the prompts in the Setup Wizard to complete the installation.

### Use Local Directories for Installation and Capture Storage Directories!

The Universal Capture installation and data directories **must** be on the local drive; they cannot be located on a network, remote (mapped), or USB thumb drive. Use the defaults provided during installation or select another local directory if desired.

After Universal Capture is installed, launch it. Run a test capture to ensure it works as expected. If it does, you may delete the downloaded installer file.